

WISDOM

SIX STEP PROCESS

RANGER (Agency Employee) SAFETY and PUBLIC CONTACTS

*BY RALPH SWAIN, RETIRED, R2 WILDERNESS PROGRAM MANAGER
5/2021*

Where are you coming from?

Introduce yourself

Size up the situation

Decide on a course of action

Outline/explain the regulation

Make a positive impression



WISDOM

SIX STEP PROCESS

RANGER (Volunteer-Partner-Cooperator) SAFETY and PUBLIC CONTACTS

by RALPH SWAIN, RETIRED, R2 WILDERNESS PROGRAM MANAGER

5/2021

Where are you coming from?

Introduce yourself

Size up the situation

Discuss appropriate behavior or skill

Outline/explain how it benefits the resource

Make a positive impression



...See Other Side -->